

Privacy Notice (ShopWatch)

Our contact details

Name: Eastleigh BID

Address: Unit 2,
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The Swan Centre,
Eastleigh
SO50 5SG

Phone Number: 023 8061 1100

E-mail: info@eastleighbid.co.uk

This Privacy Notice was created on 22 November 2022.

The type of personal information we collect

We currently collect and process the following information:

- Images
- Personal identifiers, contacts and characteristics (for example, name and contact details).
- Incident details (for example, date, time, location, statements, police crime number)
- Sanctions (for example, start and end dates of exclusion)
- Correspondence (for example, informing of the application of a sanction)

What we do with the information we have

We use the information in order to:

- Purpose 1: Reduce and prevent crime and antisocial behaviour in Eastleigh town centre.
- Purpose 2: Contribute to community safety.

Your data may be shared with members of ShopWatch.

How we get the personal information and why we have it

Information will be obtained either from the ShopWatch members or individuals themselves.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

- Purpose 1: We have a legitimate interest.
- Purpose 2: We need it to perform a public task.

How we store your personal information

- Purpose 1: Information is securely stored electronically and will be retained for the duration of any 'live' sanction, following which it will be immediately deleted. Correspondence files may however be retained for a further 2 years.
- Purpose 2: Information is securely stored electronically and will be retained for the duration of any 'live' concern. It will be deleted within one month of the incident's conclusion.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the right to object to the processing of your personal information in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at info@eastleighbid.co.uk if you wish to make a request.



How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at info@eastleighbid.co.uk.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>