

STAFF INFORMATION

How to safeguard a possible spiked customer



If a person makes a disclosure to any member of door staff/bar staff or any other person working in an official capacity that they suspect that they may have been subjected to drink spiking, the person should be taken to a safe location within the premises and the Police and Ambulance Service should be called using **999**.

Safeguarding

The welfare of the customer is the most important consideration. Ensure safeguarding measures are implemented and they are not left on their own. They must not be given anything else to drink or eat, unless on the advice of a medical expert.

It will be helpful to find out, sensitively, the following information:

- Do they have any pre-existing medical conditions?
- Have they consumed any drugs or medication (prescribed or controlled)?
- How much alcohol has the person consumed that day/night?
- When did they last eat?

Investigation

It is imperative that an early investigation is undertaken. If a drink is believed to have been spiked, or if a person is believed to have been spiked, the Police will need to investigate this.

To support this process please consider the following:

- Securing the area where the victim was found for potential forensic analysis
- Securing any drink the victim has recently consumed prior to being ill and the cup/bottle it came in
- Identifying who the victim is with or has been with prior to becoming ill
- Ensuring a person is present who is able to view the CCTV
- If staff have identified an offender prior to Police attendance then please consider using door staff to detain the suspect

Post Incident

Once the individual has received care the Police will require the following from the premises:

- CCTV of the incident and the movements of the victim through the premises
- Body Worn Video of any interactions of staff with the victim and initial reporting
- The drink consumed and cup used by the victim (if available)

IF IN DOUBT ENSURE THE SAFETY OF THE PERSON AND

CALL 999



www.hampshire.police.uk

Deaf? Non-emergency text **07781 480999**

For crime and community information

www.hampshirealert.co.uk

